

JEMIMA SIDDIQUI

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An ambitious and motivated Mechatronic Engineering graduate with one and a half year experience as a Technology Consulting Analyst. Highly passionate about software development, learning new technologies and end-to-end project management, from concept through to design and delivery. Recognized as a collaborative and competent leader with the ability to coordinate cross functional teams in a fast-paced, deadline driven environment for seamless client delivery.

SKILLS & EXPERTISE

Technical Skills

- Proficiency in C/C++, Python, RiveScript, HTML/CSS and JavaScript
- Data analysis and monitoring on Splunk platform
- Foundational knowledge of SQL
- Implementation of AWS cloud platform
- Project management tools such as JIRA and Confluence

Professional Skills

- Lean software delivery using Agile methodologies
- Written and verbal communication skills
- Stakeholder management
- Creative and analytical problem solving
- Time management, organisation and prioritisation
- Coaching and mentoring

PROFESSIONAL EXPERIENCE

Accenture

2022 – Present

Chatbot Developer (Intelligent Automation Platform)

- Designed, developed, and implemented chatbots using Accenture's Intelligent Automation Platform (SaaS) for complex use cases allowing clients to achieve an average response rate of 80% as compared to 4% with conventional communication methods such as email
- Sorted, monitored, and analysed data from over 510k Accenture employees across 41 countries and significantly reduced the manual effort previously employed to fetch large amounts of company data
- Created statistical models, insights and patterns based on data from various chatbot campaigns allowing clients to make informed and evidence-based decisions for their business
- Interacted with clients across the globe to understand their needs, and design and implement chatbot campaigns consistent with business requirements
- Facilitated workshops to train and teach specific and new aspects of Accenture's Chatbot environment and related solutions

Accenture

2021 – 2022

Release Train Engineer (Intelligent Automation Platform)

- Coached Product Owners, Scrum Masters, development teams and testers in Lean-Agile practices to improve flexibility and risk predictability for seamless delivery of 14 software applications on Accenture's Intelligent Automation Platform (SaaS)
- Monitored and tracked the execution of application features and capabilities released by development teams; increased on-time successful release percentage by 10%
- Fostered collaboration between development, testing and delivery teams by facilitating regular release planning for execution alignment and to maintain transparency between cross functional teams
- Aggregated and published team Program Increment (PI) objectives, and facilitated PI planning events with application teams and delivery leads to increase visibility of team vision and roadmap to deliver value

- Managed risk and dependencies and, monitored and tracked impediments for seamless delivery

Cochlear Ltd.

2019 – 2020

Engineering Intern (Manufacturing and Logistics)

- Designed and installed automated footrests in a sterile implant production environment
- Liaised between design, production, and quality control teams to ensure safe installation of automated footrests in controlled and non-controlled implant production areas
- Implemented a 5S maintenance system and increased implant production efficiency by 15% through strategic minimisation of non-value adding time in implant production processes
- Gained experience in interacting and collaborating with numerous stakeholders

EDUCATION

University of Sydney (Part-time)

2022 – Present

Graduate Certificate in Full Stack Development

- Front-end application development (HTML/CSS and JavaScript), command line fundamentals and API consumption, optimization of web applications, and querying large amounts of data from relational and non-relational databases.

University of New South Wales, Sydney

2017 – 2020

Bachelor of Engineering (Mechatronics)

- WAM: 79.8 (distinction average)
- Casual demonstrator for UNSW School of Mechanical and Manufacturing Engineering
- Involvement in Women In Engineering Society (WIESoc), Women In Technology (WIT), Engineering Society (EngSoc) and Real Skills Education (RSE)

CERTIFICATIONS

- AWS Cloud Practitioner
- ICAgile Professional
- AgilityHealth Facilitator, AHF

REFEREES

References available upon request.